# Program Manual 2022-2023

## Peace Corps Fellows Program Applied Community and Economic Development Fellows Program



FOR COMMUNITY AND ECONOMIC DEVELOPMENT *Illinois State University* 

Campus Box 4200 Normal, IL 61790-4200 (309)438-7090 § StevensonCenter@ilstu.edu www.StevensonCenter.org

## Contents

Foreword	1
Introduction	2
Governance	2
Mission Statement	3
Goals	3
Values	3
EDI Statements	4
Learning Goals for the Applied Community and Economic Development Sequence	5
Academic Programs	5
Staff Roles	6
Office Space and Pohlmann Resource and Conference Room	6
Admissions	7
Graduate Assistantship Assignments	7
Class Talks	7
Transportation	8
Evaluations	8
Capstone/Thesis Completion and Submission	8
Internship Placement Process	9
Internship Policies and Preparations	12
Professional Practice Assignments and Evaluation	14
Conflict Resolution	18
Restorative Practices	19
Conclusion	19

#### **Foreword**

The placement process described here is based on a proposal by the senior associate director at the time, Beverly Beyer, which was informed by discussions at spring 2004 meetings of the Applied Community and Economic Development (ACED) Students Association, student suggestions, and the professional judgment of Stevenson Center staff. The ACED Students Association and director have approved the revised placement process. The Stevenson Center board as well as the ACED Students Association reviewed previous editions of this program manual.

**NOTE:** The Stevenson Center may amend this manual at any time. If changes are made, the Center will provide Fellows with an updated version and highlight those changes.

#### Stevenson Center for Community and Economic Development

Campus Box 4200, Illinois State University Normal, IL 61790-4200

Dr. Frank D. Beck, Director

Email: fdbeck@ilstu.edu Phone: (309) 438-7770

Dane Myers, Assistant Director

E-mail: damyers@ilstu.edu Phone: (309) 438-8685

Paige Buschman, Program Coordinator

Email: pebusc2@ilstu.edu Phone: (309) 438-5945 Dawn E. DuBois, Office Manager

> Email: deduboi@ilstu.edu Phone: (309) 438-7090

StevensonCenter@ilstu.edu

www.StevensonCenter.org

www.facebook.com/StevensonCenter

Instagram: isu.stevenson.center

YouTube: Illinois State University Stevenson Center LinkedIn: Stevenson Center Alumni and Fellows

The Center, which includes the Vernon C. and Elsie D. Pohlmann Resource and Conference Room, is located in the suite of offices accessed through room 435A on the 4th floor and north end of Stevenson Hall.



### In the Spirit of Adlai E. Stevenson II

Named for the Illinois Governor, Presidential candidate, and United Nations Ambassador, the Stevenson Center strives to embody Adlai E. Stevenson II's spirit of public service.

#### Introduction

This manual is written for Peace Corps Fellows and Applied Community and Economic Development Fellows in the Applied Community and Economic Development (ACED) sequence. The purpose is to outline the benefits and obligations of this program, to clarify program and academic policies, and to identify the persons responsible for administering these policies.

Begun in 1994, this Fellows Program is one of over 120 Peace Corps Fellows Programs in various disciplines, each providing Returned Peace Corps Volunteers (RPCVs) opportunities for graduate learning in an applied context. In 1998, Illinois State University began recruiting ACED Fellows: persons who have at least one year of full-time experience in community development or social services, as either a paid professional or full-time volunteer. This experience may have been domestic or international.

Fellows participate in an interdisciplinary, applied graduate curriculum. The sequences of the participating academic departments/schools include an 11-month professional practice internship. The Stevenson Center places Fellows in both urban and rural areas, with most, but not all, placements to date occurring in the state of Illinois. Peace Corps Fellows are required by the Peace Corps Fellows Program to be placed in underserved communities in the United States. ACED Fellows may be placed more broadly, although the Stevenson Center may prioritize underserved U.S. communities. Otherwise, the university and program policies for ACED Fellows and Peace Corps Fellows are identical.

The Stevenson Center for Community and Economic Development facilitates the Peace Corps Fellows Program, the ACED Fellows Program, Peace Corps Prep, and faculty/staff applied research/service projects in community and economic development. The Center works with academic departments/schools, other university offices, and off-campus partners to coordinate the Center's processes and activities.

The participating academic departments/schools—economics, kinesiology and recreation, politics and government, and sociology and anthropology—award master's degrees in applied economics, kinesiology and recreation, political science, sociology, and anthropology, respectively, each with an ACED sequence. The sequence in the respective departments/schools includes completion of a specialized core curriculum designed to prepare students for their professional practice assignments and further service after graduation. The sequence provides students an opportunity to learn the theoretical underpinnings of the disciplines, while providing an applied setting to explore and test these concepts.

#### Governance

The chairs/directors of the academic departments/schools of economics, kinesiology and recreation, politics and government, and sociology and anthropology govern the Stevenson Center's related programs. The chairs/directors are advised by the campus Stevenson Center board made up of themselves, the graduate coordinators for each department/school, affiliated faculty, the director, the assistant director, the program coordinator, and student representatives—usually one to four students chosen by their peers. The Stevenson Center board advises the chairs/directors on policy, site selection recommendations, and all other matters related to the Fellows Program. Due to state and federal privacy laws, student representatives cannot participate in board communication relating to individual Fellows or the placement of individual Fellows. The board may allow some decisions, for example, those pertaining to individual students, to be handled solely by the graduate coordinator and other Stevenson Center staff.

Curriculum and other academic matters are primarily guided by the respective academic departments/schools. Each department/school's graduate studies committee or department/school council makes recommendations that are channeled through the Dean and College Council, then Provost and Academic Senate. Some matters, such as overall degree programs and their Sequences, also require involvement of the Illinois Board of Higher Education (IBHE).

NOTE: In this manual, "degree program" refers to the *academic* degree/sequence as approved by the IBHE; "Program" refers to the overall experience of the Fellows Program.

#### **Mission Statement**

The Stevenson Center at Illinois State University promotes community and economic development in the U.S. and abroad. The Center cultivates leaders in public service through a unique combination of interdisciplinary coursework, research, professional practice, and community collaboration.

#### Goals

- Cultivate leaders to positively impact communities
  - o Recruit talented, motivated, diverse students
  - o Convey current, relevant knowledge
  - Build experience through professional practice
  - o Prepare students for meaningful careers
- Foster partnerships to meet mutual goals
  - o Enhance relationships with organizations, campus, alumni, and supporters
  - o Make new connections
  - o Provide effective services and prepared students
- Promote scholarship of community and economic development
  - o Raise visibility of student and faculty research
  - Facilitate applied research projects
- Secure commensurate resources
  - o Strengthen marketing
  - o Continuously assess performance, staffing, and structure
  - o Invest in professional development
  - o Pursue funding for organizational sustainability and adaptability

#### **Values**

Service • Education • Drive • Community • Diversity • Collaboration • Integrity

#### **EDI Statements**

Our Vision: (That) The Stevenson Center is a place where every student feels dignified, listened to, supported, and celebrated for who they are and in the work they accomplish here.

Our Mission: To acts as stewards of this program and advocates of our students, promoting inclusion, justice, and equity and challenging practices that maintain the status quo and benefit the advantaged and privileged.

Our Strategies: We strive to

- actively recruit, admit, hire, and inclusively support students, faculty, and staff that display diverse backgrounds and exemplify care for inclusivity and a socially just mindset
- deliberately design and offer curricula that is generated by diverse scholars and practitioners and displays diversity of thought while accurately representing the experience of diverse communities
- regularly review our policies, procedures, and practices to ensure that they are in line with our mission
- provide space for students to share their perspective and live their authentic truths

Our Philosophy: As an organization engaged in Community and Economic Development and in training professionals to work in diverse communities, we believe that promoting social justice and combating social injustice is inherently part of our work. Similarly, we believe that the purposeful and positive unfolding of community requires people learning from each other and working collaboratively to find solutions to locally-defined problems. We value equity and justice as the means to proliferating fairly derived community development outcomes. The interdisciplinary nature of our program also exemplifies our belief that diversity of perspective and thought is valuable and prompts stronger outcomes. We recognize that educational institutions have historically been exclusive in nature and have purposefully and systematically marginalized and oppressed members of our community. We acknowledge we are doing this work on land brutally stolen from native peoples. We understand the limitations of doing this work in that context and seek to make progress within the confines of these truths and systems. We advocate for people marginalized by experiences shaped by, but not limited to: race, ethnicity, color, nationality, sex, sexual orientation, gender identity and expression, class and economic status, spirituality and religion, disability, neurodivergence, age, military status, marital status, visa and citizenship status, geographic location, language/linguistic ability, and the intersectionality thereof. As an organization, knowing we are not perfect and will not do this work perfectly, we seek constant growth and improvement by remaining open and taking the opportunity to learn from every misstep we may take.

## **Learning Goals for the Applied Community and Economic Development Sequence**

The Departments of Economics, Politics and Government, and Sociology and Anthropology, and the School of Kinesiology and Recreation, adopt the following learning goals for students in their respective master's degree programs with the interdisciplinary Applied Community and Economic Development (ACED) Sequence. These goals promote the cross-disciplinary competencies required of community and economic development practitioners in both U.S. and overseas environments. They also align with the strategic plans of the Stevenson Center and Illinois State University.

Students will achieve these goals through the year of on-campus study followed by full-time field experience and, in some cases, a culminating research project.

- I. ACED Sequence students will learn and apply the concepts, themes, and theories central to the interdisciplinary community and economic development literature such that they demonstrate knowledge of:
  - a) Forces affecting communities, including:
    - 1. The dimensions of power in communities and what roles community and economic development professionals can have within those power dynamics.
    - 2. The complex relationships among public policy, economic context, and the needs and resources for community and economic development.
    - 3. Intersecting global, national, and local factors that impact communities and their economies.
  - b) The dynamic means by which communities change over time, including:
    - 1. How people can be mobilized, through activism and/or changes in public policy, to create desired changes in communities.
    - 2. Social, cultural, and economic differences affecting people, organizations, and communities in the development process.
- II. ACED Sequence students will understand and demonstrate transferable skills and appropriate techniques to support their effectiveness in community and economic development careers. Students will be able to:
  - a) ANALYZE: Apply quantitative and qualitative empirical research methods to design, direct, and evaluate programs and projects.
  - b) PLAN: Devise community and economic development strategies that engage stakeholders in achieving measurable results.
  - c) EXECUTE: Secure and coordinate the resources and relationships to manage programs and projects with maximum impact.
  - d) COMMUNICATE: Effectively use a range of tools to clearly and convincingly share information in a variety of settings.

## **Academic Programs**

The requirements for the Program are unique in each department/school, and Fellows should consult their plans of study and their academic graduate coordinators about course selection, thesis preparation or capstone requirements, and registration. Each department/school may provide a suggested list of electives for Fellows that reflect not only past Fellows' course choices but also courses that may be useful in an applied setting. Fellows should ultimately make course selections in consultation with their graduate coordinator. Academic requirements for Fellows seeking master's degrees in anthropology, applied economics, kinesiology and recreation, political science, and sociology with the ACED sequence are available online, from graduate coordinators, and in the Stevenson Center office.

#### **Staff Roles**

#### **Director**

The Stevenson Center director's duties include planning and directing community-economic development research. The director submits external grant proposals; oversees the Stevenson Center core curriculum and coordination of classes; develops, in consultation with the board, an annual financial planning document; creates and implements Center policies in consultation with the board; and serves as chair of the Stevenson Center board.

#### **Assistant Director (AD)**

The Stevenson Center assistant director's duties include: 1) selecting prospective students for admission, 2) aiding the academic graduate coordinators with respect to student admission and matriculation, 3) providing counsel to students; 4) supervising the placement process and evaluating students in AmeriCorps positions, 5) maintaining relations with Peace Corps and relevant offices on campus, and 6) aiding the director in other Center operations.

#### **Program Coordinator (PC)**

The Stevenson Center program coordinator's duties include: 1) recruiting students, from initial queries to completed applications, 2) advising and mentoring students in meeting program requirements, 3) placing students in off-campus assistantship and professional practice positions, 4) managing relations between students and host sites, 5) managing the Center's online presence and digital marketing, and 6) data management and program assessment. They aid in other Center operations as needed/assigned.

#### **Office Manager**

The Stevenson Center office manager performs a variety of support tasks relating to management of student (current, former, and prospective), host organization, and other files; bookkeeping; publications and website maintenance; telephone reception; correspondence; and other duties as needed.

## Office Space and Pohlmann Resource and Conference Room

**IMPORTANT:** During the COVID-19 pandemic, follow all university guidelines and requirements, as well as posted instructions, while in the Stevenson Center, just as in any other campus space. See <u>Coronavirus (COVID-19) Response</u>. To protect the health and safety of all, staff may continue to modify the space and access as needed.

Through the generous gift of Dr. Vernon C. and Elsie D. Pohlmann, students have access to two workstations; a small library; and a conference table at which to work, meet for group projects, dine, and learn from each other. Students have keys and access to the Vernon C. and Elsie D. Pohlmann Resource and Conference Room (Stevenson Hall 435C) around the clock.

The workstations can be accessed like any other on campus. There is a printing station in the hall outside of the Center. Students not affiliated with the Center may use the space *only when Stevenson Center students are present*.

Stevenson Center staff also use this space for meetings, sometimes with external partners. As such, it needs to be clean and presentable during business hours. If the space will be closed to students, staff will give advance notice whenever possible.

The kitchen is maintained by the Stevenson Center community. The refrigerator and microwave are present for your responsible use. Tea, coffee, (an assortment of other beverages) and hot water are also available. After each use, wipe down the refrigerator handle and microwave control panel.

It is not the job of Stevenson Center staff to clean. Please follow these simple rules:

- Be responsible for removing what you place in the fridge in a timely fashion. If food in the fridge begins to rot/mold or smell, staff have the right to throw these items and their containers away without notice.
- Clean off the conference table after EACH meal and/or work session.
- Dishes used for **beverages** may be washed in the Economics department office. Because we do not have a sink in the office you have a few options for washing food dishes: 1) Use disposable paper plates and plastic ware; 2) bring your own utensils/dishes and take those items home for washing; 3) Bring your own dishes or use ours and wash them in the restroom.
- Place a paper towel over food items as they are warmed in the microwave. If spills or splatter occurs, please wipe the microwave down

The main office is generally open from 8 a.m. until 5 p.m. each day. If it is closed during those hours, a note on the door will indicate the time it will reopen.

Please enjoy the collection of artifacts in the main office. These have been donated by friends of the Stevenson Center, including returned Peace Corps Volunteers Ann Wortham, Ralph and Louise Bellas, Beverly Beyer, Michael Brown and many alumni.

#### **Admissions**

Department/school admissions and financial award decisions are made by the graduate coordinator and chair/director. Fellows Program admissions—including eligibility for a Fellows Program internship or off-campus assistantship—are made jointly by the academic department/school and the assistant director. Fellows are required to sign a letter of commitment that outlines the minimum academic requirements and financial awards, secures Fellows' commitment to an 11-month internship, and lists a timeline for on-campus and off-campus experiences that assumes satisfactory academic progress.

## **Graduate Assistantship Assignments**

Assistantship duties, tuition awards, and stipends may vary for Fellows, as they do for all graduate students in these departments/schools. Assistantships generally require 20 hours of work per week. The Stevenson Center strongly discourages outside/additional employment, as it is likely to interfere with academic progress and assistantship duties. On-campus graduate assistantship assignments and financial awards will be determined by the department/school chairs/directors and graduate coordinators, in consultation with the assistant director and based on the individual department/school's need and Fellows' abilities.

The term "off-campus assistantships" refers to assistantships outside of an academic department/school. Off-campus assistantships, which may be hosted and/or funded by non-profit agencies, units of government, or other community or campus organizations, will be awarded on a competitive basis. Some may include AmeriCorps service. These off-campus assistantships may vary in pay and duties, depending upon the requirements of the funding source and host entity, but they generally carry monthly stipends equal to the on-campus assistantships. See items a-e on page 11 for off-campus assistantship requirements.

#### **Class Talks**

Fellows must complete one Class Talk during their first or second semester on campus. Class Talks allow Fellows to share their past, current, and anticipated future service experiences with Illinois State University undergraduate students. In doing so, Fellows promote outreach and campus awareness of the Stevenson Center and its programs. The Fellow must identify a class, contact the instructor for permission to conduct the talk, and then submit details to the assistant director,

which will allow Stevenson Center staff to thank participating faculty. The Fellow must also submit a contact sheet for students who wish to receive more information to the assistant director, after the Class Talk.

### **Transportation**

The Stevenson Center does not provide transportation for Fellows to and from their internship sites, local assistantship placements, or for research or other purposes, unless this funding is specifically budgeted in a grant or award that supports a site placement.

#### **Evaluations**

Fellows evaluate each of the ACED sequence courses and workshops during their on-campus stay. They provide evaluative feedbacking regarding the Fellows Program's training and support in reports during the off-campus internship. They also meet with the data management intern to complete exit interviews and/or survey in their first year and again complete a survey in their second year. The Stevenson Center also periodically solicits feedback on student performance from the community partners and hosts organizations. Feedback from students and community partners is welcome at any time.

An external evaluation of the Program has been conducted in the past, funded by an external grant or by Peace Corps. Like all other academic programs, the Fellows Program is subject to periodic program review by the university for the Illinois Board of Higher Education. All of these methods of evaluation assist the Stevenson Center board and staff in recommending to the academic department/school chairpersons changes in curricula, training, Program structure, and field support. Fellows may be asked by their respective academic departments/schools for additional feedback.

## **Capstone/Thesis Completion and Submission**

Fellows whose degree programs require a thesis or capstone project are best served by starting to develop their research interests early. Each department has a slightly different set of guidelines around thesis and capstone requirements, so Fellows should consult with faculty and their graduate advisor while formulating research plans. Perhaps the most notable difference for those who have the option to complete either a capstone or a thesis (anthropology, political science, and sociology) is a capstone should utilize the theories and research skills gained from coursework to address a substantive problem encountered during the Professional Practice experience. Conversely, a thesis can address any academic research interest.

Fellows must submit their final capstone paper or thesis to the Digital Repository at Milner Library for permanent documentation of their work, and to allow others to access this work in the future (<u>ir.library.illinoisstate.edu/scced</u>). Include "Stevenson Center" as one of the keywords. So the Stevenson Center may invite stakeholders if possible, we request that Fellows who complete a thesis notify the AD/PC about the date and time of their defense and whether the meeting is open to the public. We request that Fellows who complete a Capstone project give a public presentation on its content; this is often scheduled at the end of the spring semester during one of the first years' ACED core courses for the sake of convenience and an assured audience, but can be scheduled outside of this time as well. Please work with your faculty advisor and the AD/PC to schedule a presentation.

## **Internship Placement Process**

A critical experience of the Fellows Program is the required 11-month professional practice internship. The terms "professional practice" and "internship" are used interchangeably, however "assistantships" specifically refer to oncampus employment during the first year. The internship is vital for the success of the service and applied learning missions of the Stevenson Center. It is so important to the Peace Corps that, without an applied service internship requirement, Peace Corps would not designate this Program a Peace Corps Fellows Program.

The purpose of these internships is threefold. The internships further the mission of the Fellows Program to provide economic and community development services to communities, especially those most in need. They also provide Fellows with professional work experience in community/economic development. Lastly, they enhance opportunities for research, including the completion of thesis or capstone requirements.

The placement decision is important to all the stakeholders in this experience, including:

- Communities and agencies, which fund and support Fellows in the field, and who depend on Fellows for technical help;
- Fellows, who are seeking an internship that continues their education and gives them experience that furthers their individual career goals; and
- The faculty and staff of the Stevenson Center's affiliated academic departments/schools, who contribute to the education of these students and their preparation for internships and careers.

Current federal and state statutes regulating interstate educational programs require all colleges/universities to have approval from each state hosting interns. At this time, all states have approved Illinois State University.

#### **Key Takeaways of the Placement Process**

The professional practice placement process has many moving parts. There are several key takeaways which are *critical* for Fellows' understanding to ensure a successful placement process:

- The Stevenson Center PC with oversight from the AD, facilitates the professional practice placement process, with extensive feedback from Fellows and host organizations along the way.
- While it is important to the Stevenson Center that Fellows' career goals are advanced, the Fellows Program must also meet the needs of the other stakeholders. The Stevenson Center must determine the overall direction and appropriateness of placements and must work under the constraints of funding and site availability.
- The more specific a Fellow's substantive interest, the more flexible that Fellow must be geographically. Conversely, the more narrow a Fellow's geographic need, the more flexible that Fellow must be in terms of the substance of the internship. A Fellow pursuing a particular type of internship OR an internship in a particular city or town to the exclusion of all other opportunities is unacceptable: it is not in the best interest of our community partners, and it does not fit the spirit of public service that guides the Center. Such a search can also seriously detract from a Fellow's experience on campus and/or lead to delays in beginning the internship. The internship may or may not have an overt connection to the Fellow's academic discipline. If a Fellow is concerned by potential applicant organizations/communities, the Fellow needs to tell AD/PC as soon as possible and by the end of the fall semester by the latest.
- The PC ultimately assigns placements based on the *best mutual fit for the group*. The goal is to facilitate the best outcome for the group as a whole based on available applications/information.
- Fellows receive a stipend that is distributed by ISU, but for which the revenue is paid by the host community or organization. These internships are essentially contractual arrangements between the university and host community or organization, involving the Stevenson Center and the Fellow.
- For many organizations, the cost of the Fellow's stipend and administrative costs are considered a large financial investment, which carries weight in the placement process. Not surprisingly, organizations' expectations are very high, and Fellows have in nearly all instances exceeded these expectations.

#### **Placement Process Timeline**

The following timeline illustrates how the placement process typically progresses. This process is subject to change due to unforeseeable circumstances.

#### Prior to Fellows Arriving on Campus

- Preceding admission, assistant director (AD) and Fellow briefly discuss placement process during interview, including any reason why Fellow might not accept a placement.
- ❖ Student signs and submits letter of commitment, which acknowledges:
  - The Fellows Program combines graduate study with applied community/economic development experience. This service-learning commitment is required of each student to help communities and to strengthen the educational experience of Fellows. I have read and understand the Fellows Program Manual (which was more current at the time, but is subject to update prior to the start of the program).
  - I will work for 11 months in a community/economic development internship placement. The current monthly stipend for the second-year internships is \$2162.00. The goal of the Fellows Program is to provide an experience that builds transferable skills in community and economic development; specific types of internships in specific locations are **not** guaranteed. To be clear, placements may be more tied to community and economic development than to your specific academic discipline or substantive area of interest. The final placement decision to match Fellows with their individual sites will be made by the Board. I know that, if my coursework is completed in the usual timeframe, I am scheduled to begin my placement between June 2023 and August 2024. It is my responsibility to notify Stevenson Center staff as soon as possible if I believe that this date should be changed.
  - The Stevenson Center places Fellows in both urban and rural areas. Since our founding in 1994, most, but not all, placements have been in the state of Illinois. Peace Corps Fellows are required by Peace Corps to be placed in underserved communities in the United States.

#### Fall Semester

- New student orientation—new students receive program manual that includes description of placement process (as well as basic information about completing professional practice requirements).
- ❖ AD/PC meets with Fellows as a group (September Placement Meeting) to discuss their interests and to answer the following questions:
  - 1) What kinds of issues would students like to address during their placements?
  - 2) What kinds of skills would they like to develop?
  - 3) With what kinds of organizations would they like to work?
- While the search process focuses on the Fellows as a group, PC also initiates periodic one-on-one check-ins with Fellows to learn more about their goals and ensure they understand next steps in the placement process.
- Throughout the process, Fellows, faculty, and staff are encouraged to submit suggestions of organizations/placements that could benefit all Fellows. (Fellows are required to submit names and contact information of a specified number of organizations, or "leads," that could be a good fit for themselves and/or their colleagues. The PC will provide additional information on this process.)
- Fellows review and submit revised résumés, which the PC will later share with host organizations. Fellows are *strongly encouraged* to consult with Career Services (<u>CareerServices@IllinoisState.edu</u>) for assistance with résumés and other preparations during the placement process.
- ❖ Each Fellow submits a **statement of professional interest** to the PC. This statement, no more than three pages in length, addresses what the Fellow hopes to learn from the professional practice experience as well as what kinds of organizations and work environments will be most enriching. The statement also relates the Fellow's career goals and current studies (and, if applicable past experiences) to the professional practice placement. Basically, the prompts are: what do you hope to achieve in a placement and how does this relate to your career goals? (This document aids the AD/PC in the site development process and the Stevenson Center board in matching students to host organizations/communities. It is an internal document not viewed by host organizations.)
- ❖ AD/PC solicits applications from organizations/communities based in part on above discussions and suggestions (creating internal records and drawing on existing relationships).

#### **Early Spring Semester**

- Fellows may revise their résumés and statements of professional interest (to reflect skills and experiences gained during the first semester) and submit them to PC.
- ❖ AD/PC continues to solicit applications from organizations/communities until the application deadline in early spring.
- Soon after the application deadline, PC shares all host applications received with Fellows. Fellows **rank and submit feedback** on the applications to PC. Though the Fellows' exact rankings won't be shared, AD/PC may share general feedback with the applicants.
- PC shares Fellows' résumés with applicant organizations/communities at this point or sooner.
- Applicants will **not** be held in limbo indefinitely while a student waits for other applications to come in; therefore, students need to consider each application in hand on its own merits.
- PC arranges **group-based interviews** where there is mutual interest. In most cases, students can expect to participate in 3-5 interviews. PC sits in on interviews to continuously assess fit between hosts and Fellows. Students revise and resubmit their feedback on host organizations after *each* interview.

#### Late Spring Semester

- \* Host organizations and students receive **placement notifications** by the end of the spring semester. As stated above, Stevenson Center board members approve placement decisions.
- ❖ PC provides Fellows with **checklist of items to complete before leaving campus**.
- ❖ AD/PC completes contract process with host organizations and assists Fellows in completing checklist items.

#### **Summer Semesters**

On an ongoing basis, but particularly during summer months, the Stevenson Center addresses larger issues affecting the placement process: marketing, building alumni relations, raising coordination/policy issues with four academic departments/schools, grant writing, and fundraising.

#### Host Organization/Community's Experience of the Process

The process of contacting, negotiating, and finalizing placement sites usually takes three to six months, but, for some community partners, it has taken over a year. The process may differ for sites funded by specialized contracts or grants: placement of students in these positions may be given priority.

Stevenson Center staff connect with potential host applicants in a variety of ways, such as phone calls, emails, social media, the Stevenson Center's website, and referrals. Following initial contact, the AD/PC and applicant organization discuss the organization's goals, the potential role of a Fellow therein, and the organization's obligations to support and supervise the Fellow.

Once applications are reviewed and interviews completed, the Stevenson Center uses all information received to make the most appropriate matches of organizations' needs with Fellows' interests and skills. The Stevenson Center PC seeks approval from the Stevenson Center board and notifies Fellows and the applicant organizations of the final decisions. The host organization signs an agreement with the Stevenson Center outlining the broad goals and mutual responsibilities of the cooperative arrangement between the Stevenson Center and the organization/community.

Host organizations invest time and effort in the placement process, without a guarantee of being matched. In recognition of the contribution of applicant host organizations, the Stevenson Center requires that Fellows: 1) carefully review and provide feedback on all applications, 2) accommodate—and dutifully prepare to participate in—all interviews for which they are selected, and 3) acknowledge and cultivate the professional development opportunities of their placement sites.

## **Internship Policies and Preparations**

Note that, to be eligible for an internship, Fellows must maintain a cumulative grade point average of 3.0 or better. They must also be making satisfactory progress in the degree program, including a C or better in all required classes.

While completing off-campus assistantships AND/OR professional practice, Fellows must adhere to the following requirements:

- a. Student will adhere to all applicable policies, procedures, and standards established by the host organization and the University.
- b. Student will be responsible for housing and transportation to and from host organization during placement.
- c. Student is required to have adequate health/accident insurance coverage in place during the entire placement. Student must provide proof of insurance.
- d. Student will be responsible for adhering to established schedules and notifying host organization of any absences or necessary schedule changes.
- e. During the placement, the University will provide a tuition waiver, excluding fees for the student, who will be enrolled as a graduate student at Illinois State University.

Fellows should expect to begin their professional practice internship between mid-June and late August of their second year. The Fellows' community supervisor and the Fellow must mutually agree upon this date, preferably the 1st or the 16th of the month. The internship will extend 11 calendar months after the start date. Host organizations pay the Fellows Program, and the Fellows are paid by ISU and remain full-time Illinois State graduate students for the duration of the internship. The Fellow generally receives the first paycheck at the end of the first or second month in which the Fellow works two or more weeks at the internship site.

Fellows have significant professional responsibilities during this internship experience, and must also submit reports, work samples, and other documents to the Stevenson Center. Therefore, the Stevenson Center *strongly discourages outside/additional employment* during the internship, as it is likely to interfere with academic progress and the internship experience. Assignments and tasks due to the Stevenson Center, along with site supervisor's evaluations, serve as the primary basis of internship grades. This manual includes an explanation of these requirements and guidelines for their completion. These reports will not only provide information to the Stevenson Center about your experience, they will also give you the raw material for a résumé and work portfolio to show to prospective employers. Finally, the reports and evaluations will help the Stevenson Center make future decisions about Program curricula and placements.

Note that any Fellows in grant-supported placements and/or with AmeriCorps status will have some additional/different tasks to complete, particularly in regard to initial paperwork submitted and the frequency and type of reporting. For those with AmeriCorps status, information about these tasks is included in the AmeriCorps Member Program Manual at <a href="https://www.stevensoncenter.org/aced/forms">www.stevensoncenter.org/aced/forms</a>.

Also note that if your host organization asks you to sign any document (e.g., confidentiality statements, contracts, liability waivers) about which you have questions or concerns, Illinois State's General Counsel should review the text BEFORE you sign. Contact the AD/PC for details.

#### Pre-Internship Tasks

Fellows must complete the **checklist** posted at <u>www.stevensoncenter.org/aced/forms</u> before they begin their internships. Examples of items to complete are provided below.

#### **Registration for Professional Practice Hours**

The course number and number of credits for the professional practice experience vary by department/school and by Fellows' individual plans of study and financial aid status. Please consult the PC and your academic graduate coordinator. General guidelines follow.

A letter grade will be assigned each and every semester of a Fellow's internship provided that the Fellow enrolls in 5-8 hours of ANT 498A90, ECO 498A90, KNR 498A90, POL 498A90, or SOC 498A90 in total over the life of their internship. (No more than 20% of a master's degree plan of study may be earned from professional practice hours.) Students must be enrolled in at least one credit hour for each full or portion of semester of internship service, unless special circumstances dictate otherwise. For example, if your 11-month internship begins in August, you may sign up for 1-3 hours of credit in each of the fall, and spring, **and summer** (2<sup>nd</sup> year) semesters. Fellows are graded each semester based on the criteria listed below. Plans of study for each degree track are available at <a href="www.stevensoncenter.org/aced/degrees">www.stevensoncenter.org/aced/degrees</a>.

Note that advance registration is critical for accurate and appropriate withholding of Social Security and Medicare taxes.

#### **Contracts and Preparation**

You will no longer need to apply for a GA posting. You will be treated as a Fellow receiving payment via a scholarship. If you will be completing an AmeriCorps term, you may also need to complete a background check in conjunction with applying to a posting—AmeriCorps application processes may be different, but your pay will be the same. An additional memorandum of cooperation with the host organization may be signed to outline more specific responsibilities of each of the parties, as well as the work hours expected. Keep in mind that there may be times in your internship that you work a *slightly higher* average of hours per week than required, especially if you are in AmeriCorps. This may be especially true in the beginning of your internship due to additional orientation sessions, social events, night meetings, networking, etc. While these extra hours may not be mandatory, they are an investment in your productivity and create intangible goodwill between you, your supervisor, and community members.

#### **Health Insurance Forms**

You must complete a copy of the Graduate Assistant Health Insurance Certification form and submit it to the Stevenson Center office **before** the start of each semester. You may continue to receive Illinois State University Student Health Insurance during your internship if you request it from the Student Insurance office and pay for it by the posted deadlines (reimbursed in **fall and spring semesters ONLY**, less any applicable taxes), or you may waive the insurance and submit documentation that you are covered under another insurance policy. You are *required* to carry health insurance during your internship.

#### Identification during Professional Practice

You will encounter opportunities to introduce yourself to organizations, stakeholders, and communities during your placement. If your host organization plans to supply you with business cards, please request that you be identified in some way with the Stevenson Center (e.g., Peace Corps Fellow, ACED Fellow, Community Development Fellow—Illinois State University). Whether or not you are identified in this manner on your card, please send one of your cards to the Stevenson Center for your file. Please also identify yourself with the Stevenson Center in organizational bios, reports, presentations, etc., as well as in your email signature. Such identification can give you the chance to tell others about your graduate program and could lead to placements for future Fellows and/or applications from prospective students.

## **Professional Practice Assignments and Evaluation**

Deadlines for the work plan and each of the five reports will come from the AD/PC in the summer before you begin your professional practice. Record these dates and communicate with AD/PC in advance if you anticipate an assignment will be late. It is *your* responsibility to submit your assignments on time. The quality and timeliness of your assignments, along with your supervisor's evaluations of your performance can affect your professional practice grade. The AD/PC may occasionally provide updated reporting requirements to Fellows as adjustments are made.

The AD/PC will conduct either an in-person or virtual site visit in the first few months of the placement to better assess your experience. The AD/PC may also facilitate occasional virtual group check-ins with all Fellows, for a chance to reconnect and reflect on common professional practice themes.

If you have a capstone project or thesis to complete, the Stevenson Center strongly encourages you to initiate communication with your project advisor or committee chair AT LEAST twice per semester with the goal of timely completion.

#### Work Plan

Within the first month of your internship, communicate with your supervisor to compose a brief work plan (1-3 pages) that is signed by both of you. You may use a narrative or table format. The work plan should:

- again, be 1-3 pages in length and signed by both you and your supervisor
- set reasonable and attainable goals for the term of your internship
- outline briefly the objectives and tasks required to complete these goals
- list expected dates of completion for these goals
- indicate resources and/or staff assistance needed to meet these goals

While the goals included in the work plan may change during your internship, it is still important to outline them, not only to give you tangible outcomes to achieve, but also to set expectations for both you and your supervisor. This will help the supervisor know what can be achieved during your time-limited internship and will give you milestones against which you can measure your own success.

For those who will complete a capstone project, the work plan *may* include tasks related to your capstone if relevant to your overarching goals, and if your supervisor finds that this is in the host organization's best interest.

#### **Professional Practice Reports with Work Samples**

Roughly every two months you will complete a report and return it to the Stevenson Center assistant director or program coordinator. The format varies by report, as described below, but in each you should include a specific description of your work activities and any relevant feedback about the Fellows Program. You will submit four of these reports AND a final report. For ALL reports, use the format below, *labeled with question numbers and/or subheadings*, so that it is clear that all questions have been addressed.

If applicable, you should submit work samples with each report and explain your role in their completion. Your work samples could include reports, newsletters, manuals, grants, questionnaires, brochures, postings about your organization or work, web pages you have helped compose, etc. You should, of course, keep work samples for yourself to include in your work portfolio.

You may want to complete weekly log reports to help catalog your activities. Fellows often have difficulty keeping track of the myriad activities in which they are involved. A brief weekly log and a system for easily pulling together your work samples could help you in composing your reports. In your weekly log, identify and describe your activities each week and note the percentage of your time spent on each.

For each repor	t, include the following information in a cover page:
Name:	
Host O	rganization:
Phone	Work:
	Mobile:
Report	Number (1, 2, 3, or FINAL):
Dates o	f Service Covered in This Report:
	From:/ to/ (Month/Day/Year)

#### Reports 1-4 (respond to all five questions in each of the first four reports; question five is different each time)

- 1. List and explain your major work activities for the past two months. Include specifics about what you did, when, with whom, for how long, etc. Refer to your original work plan: your answer should indicate your progress (in both quantitative and qualitative terms) on those tasks, and it may also include activities not in your original work plan. Attach any relevant work samples.
- 2. Thinking about your work activities, name and describe what you consider to be up to three major accomplishments for this period. Explain your selection(s).
- 3. Describe any aspects of your internship experience during this period that could be improved. What steps could you, your supervisor, and/or the AD/PC take to help mitigate the issue(s)?
- 4. Reflecting on the sequence learning goals (see page 4), choose ONE that is related to some aspect of your professional practice and write a brief paragraph explaining how your field experience has increased your understanding. *Include the number of the learning goal* and choose a different goal for each report.
- 5. This prompt varies with each report:

**REPORT 1:** Submit a one-paragraph profile that describes what you are doing in your internship, for use in Stevenson Center marketing materials. Include a sentence or two of biographical information, highlighting your previous education and experiences, and write in the third person. Include plans/progress on your thesis or capstone if applicable. Also submit a photo of yourself at work, with a complete caption: an *action shot* is required. (Do NOT send a photo of you at a desk.) What follows is a sample, and the PC can provide additional examples as needed:

"Craig Schlatter is completing his professional practice with the Community Development Commission of Mendocino County in Ukiah, California. His major responsibilities include project administration of the County of Mendocino's Housing and Community Development programs and management of the Public Housing Authority's \$220,000 Capital Fund program. Craig has a B.S. in economics, and will soon have an M.S. in applied economics, from Illinois State. An Applied Community and Economic Development Fellow, Craig worked on the Stevenson Center's brownfields rural assistance program while taking classes. Previously, he founded and directed the Academy for Music and the Arts."

**REPORT 2:** Identify an organization that works in conjunction with your own or that serves another population in the same community in which you work. Discuss how the two organizations are related in mission and/or practice. What are some things that you think the identified organization does well and what could you/your organization/team learn from them? What are some ways in which you think you/your organization/team could collaborate with the identified organization at the intersections of your work? Note: These partnerships don't have to be realistic; the goal is to think about partnerships between multiple service-oriented organizations and how they could benefit communities.

**REPORT 3:** Having completed approximately half of your placement, you are in a unique place where you can reflect on what you've done while still making plans to gain new experiences and make improvements. What are some skills you still hope to learn or strengthen? Identify a few opportunities (e.g., webinars, trainings, workshops, software programs, projects) that are relevant to your work plan/professional goals, feasible within your scope of work, and could help you develop these skills. Discuss these options with your supervisor as needed/helpful. Also submit a second photo of yourself at work, with a complete caption: an *action shot* is required. (Again, do NOT send a photo of you at a desk.)

**REPORT 4:** Conduct an informational interview. This audio-only recording will allow you to gain insight into the life and work of another person at your organization or within the ACED/PCF Program and encourages relationship building, networking and professional development, while using a technological platform that may be new to you.

Stevenson Center staff may edit content as needed and share your recording across a variety of platforms (e.g., podcast streaming apps, Stevenson Center website, YouTube, Facebook). Please strive to be professional and engaging in your conversation and feel free to format the discussion like you might a podcast. You may wish to draft talking points and refer to them while recording.

#### Instructions:

- Record the conversation using your preferred audio software or device (e.g., your phone, digital voice recorder, or computer using programs such as Audacity, Garage Band, etc.). Make any necessary edits to the recording.
- The final recording should be a minimum of 15 minutes long and a maximum of 30 mins long.
- The content of your conversation must relate to your:
  - 1) professional practice work activities, AND/OR
  - 2) professional/research interests
- Choose someone with whom you do not necessarily have a close working relationship, and make sure to ask
  engaging questions about that person's academic and/or professional background, career history/trajectory, work
  philosophy and motivation, advice for you and other information you might not usually gather in casual
  conversation.
- Contact the PC in advance if you have questions on the appropriateness of your intended topic(s).
- Share your final recording electronically along with a brief description (one paragraph) of your conversations content. Due to large file sizes, you may need to use a file sharing platform for the recording (e.g., OneDrive,) instead of an email attachment.

Possible topics for discussion follow. These topics are merely suggestions. You may choose to focus on only one or a couple of the sections below, or you might discuss one bullet point from each section at length, for example, rather than trying to cover everything:

- Brief bio (e.g., name, hometown, bachelor's, Stevenson Center program and field of study)
- Ask about your partner's prior AmeriCorps/Peace Corps/other relevant work, education or volunteer experience.
  - O What was/were the most rewarding aspect(s)? Describe your proudest/most memorable moment.
  - O What was/were the most challenging aspect(s)? How did you cope?
  - o Tell us about the people you met.
  - O How did the experience compare to your expectations of it?
  - o What lessons did you gain from the experience?
  - O What is your field of study? What are your research interests?
  - O How did you education prepare you (or not) for this work/industry?
- Ask them to explain what brought them to their current work.
  - o How did you find out about the org?
  - o What ultimately led you to apply?
  - O Where did you develop a passion for this work?
- Describe your professional practice.
  - O Where do you work (organization and location)? What do they do?
  - O Walk us through a typical day.
  - O Talk about a couple projects that you've worked on this year. (Fellow can add context regarding how their roles relate).
  - How (if at all) have you applied knowledge/skills gained from education during your professional practice?
- What are your next steps?
  - O What is your career trajectory?
  - O What are some of your career goals?

What advice do you have for new professionals in this field like me (Fellow)?

#### **REPORT 5:** Final Report

#### Section 1. Internship Accomplishments

- A. List the items of your work plan, and evaluate your progress and the community/agency's progress toward achieving the objectives. Please include projects accomplished that don't appear in the work plan.
- B. What has been your major contribution to the community/agency? How is the community/agency different for you having been there?
- C. Reflecting on coursework and your professional practice, what, in your opinion, is the role of a development worker? How has your professional practice shaped or changed this definition for you?
- D. Which methods or approaches have been useful to you in achieving these successes?
- E. What were the main problems, "roadblocks," that you faced? How did you deal with them?
- F. How would you describe the level of your effort and engagement in your professional practice?
- G. What would you do differently if you had the internship to do over again?
- H. What advice would you give to Fellows just starting their internships? Please note that this advice will be shared with or distributed to current/future Fellows.
- I. Please provide names and contact information for key individuals at your site. This will assist Stevenson Center staff in future contacts with your site.
- J. Would you recommend that your site be considered to host a student again in the future? Please explain.

#### Section 2. Support during Your Internship

- A. How did Stevenson Center staff contribute to your fieldwork? Do you have recommendations for future support?
- B. Did other faculty or staff assist you? If so, please describe briefly.
- C. Did you receive adequate support from your community/agency?
- D. What would have improved the support that you received at your site?

#### Section 3. Professional Development

- A. What are some of the important themes, lessons, policy questions, etc. suggested by your internship experience? What have you learned, about yourself and your host organization/community?
- B. What linkages do you see between your prior academic and professional background, and your internship experience?
- C. What was the most valuable part of your on-campus preparation for the professional practice internship? What was least valuable?

- D. Did you attend a professional conference while in this program? If so, how valuable did you find the conference(s)?
- E. What didn't you get the opportunity to learn that you would like to know?
- F. How have your coursework and the internship experience shaped your career goals?
- G. Have you been given the opportunity to continue to work at your host organization beyond the end of your internship? If so, in what capacity and what did you decide to do?
- H. Attach your revised résumé, incorporating your internship experience and tailored to the requirements for the position you are seeking after graduation.
- I. If/when complete, submit a copy of your capstone project or thesis to the Stevenson Center.
- J. Please submit internship experience description in Collaboratory. Find instruction on our website.

Section 4. Program Improvements

- A. What suggestions do you have for improving the courses, workshops, and other learning opportunities in the program? What should be kept? What should be removed/changed? Please note that feedback about specific courses may be compiled and shared with faculty, but your confidentiality will be maintained.
- B. Complete the post-program Learning Inventory available at <a href="http://stevensoncenter.org/aced/forms/">http://stevensoncenter.org/aced/forms/</a>.
- **C.** Please provide any ideas that would improve the Fellows Program, including ideas relating to site placement, field support, course preparation, communications, or any other component. Thank you for your input.

#### Grading

This course is not a guaranteed "A." To the contrary, Fellows must complete the required reports in a professional and timely manner. These reports, along with the submitted work samples and supervisors' evaluations, will determine Fellows' grades for the internship course. Because working effectively with bureaucracies is a necessary skill in this field, administrative tasks are also graded. The Stevenson Center AD/PC, in consultation with the department/school graduate coordinator and/or chair/director as needed, will determine the grades. Any feedback on Stevenson Center programs that you do not feel comfortable including in your reports may be shared directly with the director. The grade will be based upon the following criteria:

- 60%: quality and timeliness of work plan, reports, and work samples
- 30%: evaluation of your work performance by the site supervisor (informal assessments, written evaluations, and/or site visit, whether in person or by phone)
- 10%: administrative tasks (e.g., pre-departure checklist, semester submission of Graduate Assistant Health Insurance Certification form, response to requests for information from Stevenson Center staff)

A grading rubric will also be provided at the May Placement meeting and will be provided again upon request.

#### **Conflict Resolution**

We recognize that our students can sometimes experience conflicts in many forms, whether it is interpersonal, familial, academic, or professional. Different conflicts require varied responses. If you do find yourself in some sort of conflict during your time as a Fellow, we encourage you to follow the guidelines outlined below.

We will always encourage you to communicate openly about any conflicts you are experiencing to the extent you feel comfortable doing so. We want our students to feel heard when they believe they are being negatively impacted by someone else. If you and another student are in conflict, please reach out to the Program Coordinator or Assistant Director. We can listen and

provide you with a variety of conflict resolution strategies, both formal and informal, including the facilitation of a restorative conversation as outlined in the next section.

If you wish to discuss an issue with a faculty member, please do so. Faculty-student connections are one of the pleasures of graduate school! If the issue is about a grade or problematic comments made by the instructor, it is likely best to discuss this during office hours or a scheduled appointment. It's okay to take a friend with you, but you may need to assure the faculty member that it's okay to discuss confidential FERPA issues in front of the other person. If no redress is possible from a visit with the instructor, the next step is to discuss the issue with the department's graduate coordinator or department chair/director. Whatever the circumstance, we strongly encourage students to complete end-of-semester course evaluations. If desired, you can also talk with Stevenson Center Staff.

If you feel a situation requires a more formal response, please visit <a href="https://illinoisstate.edu/complaint-resolution/">https://illinoisstate.edu/complaint-resolution/</a> for the university's formal complaint resolution instructions and resources. This includes complaints related to academic concerns, student affairs concerns, harassment and discrimination concerns, and student access and accommodations concerns. There is also information on how to bring any concerns that are not resolved at the university level to the Illinois Board of Higher Education.

Regardless of the type of conflict, we encourage you to document your experience by saving electronic communications and making contemporaneous notes. Our focus is on your overall success as individuals, so please know we wish to support you by whatever reasonable means necessary.

#### **Restorative Practices**

The Stevenson Center values restorative practices. These practices encourage each of us to acknowledge that our presence in the world will inevitably affect others, and we will in turn be affected by them. Sometimes the words and actions of others are harmful to us. Sometimes our words and actions are harmful to others. In short, conflict exists, and it is important to address it in a way that maintains or restores each person's dignity and repairs harms to the extent possible.

Restorative practices give us the structure to do just that. By asking the restorative questions listed below (or variations of them), individuals or groups in conflict can come to a shared understanding of what happened, who was impacted and how, and what needs to be done to make things right.

#### For those who caused harm:

- What happened?
- What were you thinking/feeling at the time?
- What have you thought about since then?
- Who was affected by what you did? In what way?
- What do you think needs to be done to make things right?

#### For those who have been harmed:

- What happened from your perspective?
- How did you feel when you realized what had happened?
- What impact has this had on you and others?
- What do you think needs to happen to make things right?

By allowing people to openly discuss harmful incidents and what needs to happen to address them, restorative practices can reduce defensiveness in us and encourage active accountability when we harm others. The focus is always on relationships and respect rather than revenge or reprimand.

We encourage you throughout your time as a Fellow and after to utilize restorative practices in resolving your conflicts. The Assistant Director and Program Coordinator are well trained in restorative practices if you would like to learn more or engage these practices during your time in the program.

#### **Conclusion**

Thank you for choosing the Stevenson Center for Community and Economic Development. We are excited and honored that you have chosen to pursue your graduate studies with us. We are hopeful that your experience with the Center will be rewarding and meaningful, and that your career in community/economic development will be significantly bolstered by your time here. We want you to know that we are dedicated to your success as well as ongoing improvement of our programs. Please do not hesitate to contact any Stevenson Center staff member regarding any questions, comments, or concerns.